



Making it easier_ to be one of the girls

My stoma doesn't define me. My friends know about it and they support me. I feel comfortable when we are hanging out.

Corporate Responsibility – Our values in action

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Making life easier

Ostomy Care, Continence Care, Wound & Skin Care and Interventional Urology



We work with three themes addressing global systemic challenges to mitigate risks and explore opportunities



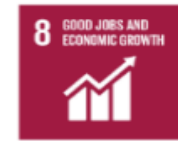
MSCI
(AAA)



Empowering People



Acting Respectfully



Minimising Footprint



We empower people as an integrated part of the business model



Systemic pressure could limit access to innovative treatment



5 out of 10 feel they can't live the life they love

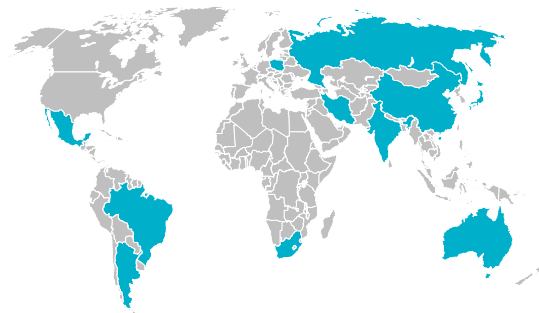


8 out of 10 search online for healthcare



1 billion more people by 2025
– of which 300 m will be 65+

Raising standards of care globally



Partnership programme to improve conditions within ostomy, continence and wound care. Established in 2007, the programme has so far supported 62 projects.



Better health outcomes

Products and services reduce ostomy re-admissions in the US by 30%

Supporting beyond expectations



Coloplast Care

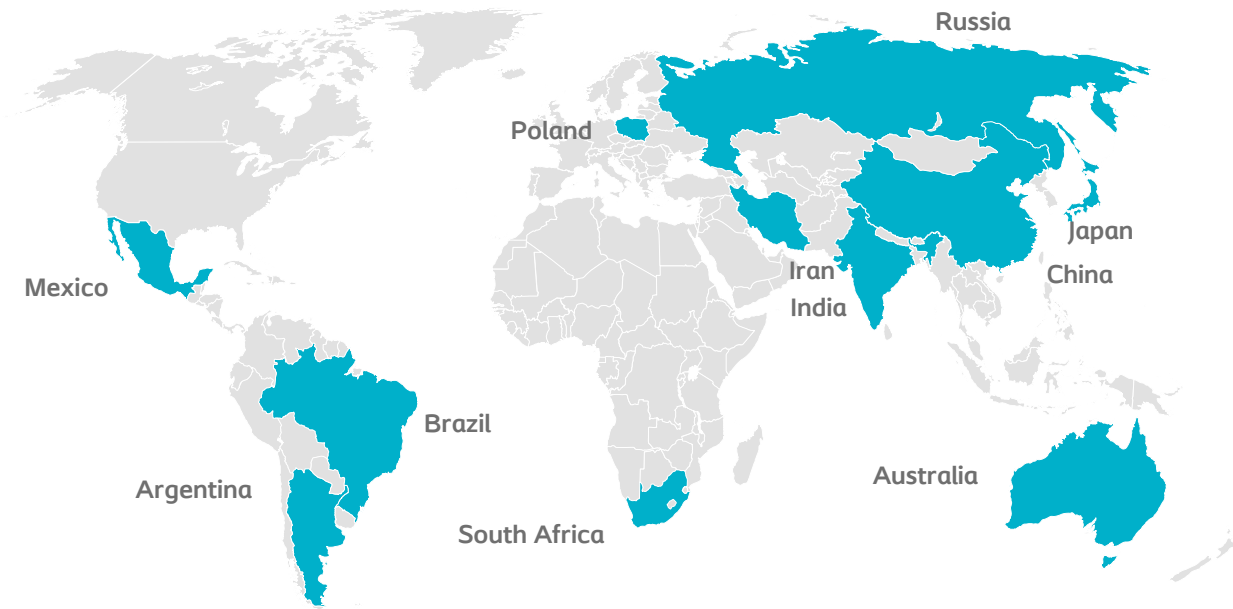
- Over 1,5M consumers in our database
- Over 30 countries
- 83% expressed feeling an improved quality of life through their participation



Educating and training for clinicians

- +850 ostomy and continence care nurses from +20 countries are involved in our advisory boards.
- +700 participants at Continence Days and Ostomy Days

We are working to raise the standard of care globally through partnerships



Examples of Continence Care projects around the world:

Russia:

Advocating for better care for neurogenic bladder patients through education and advocacy initiatives

Australia:

Promoting awareness to encourage the National Disability Insurance Scheme to provide expanded funding and product choice

■ The marked countries constitute our full Access to Healthcare presence

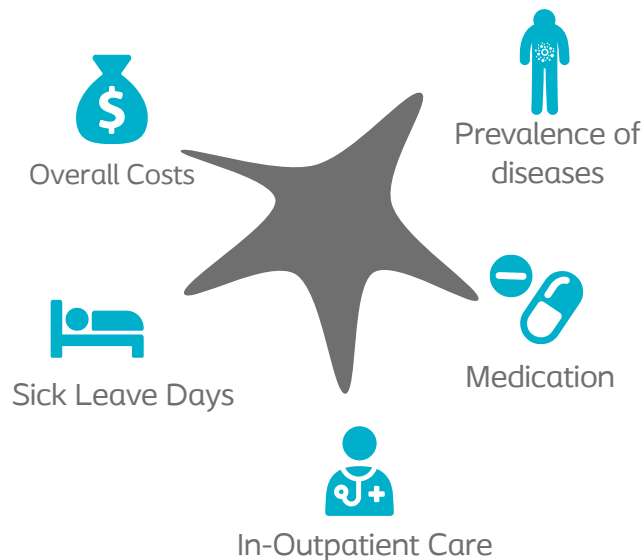
Results from a burden of illness study in Germany show significant payer costs linked to ostomates

Data

German claims database
2.5m beneficiaries
2007-2015⁽¹⁾

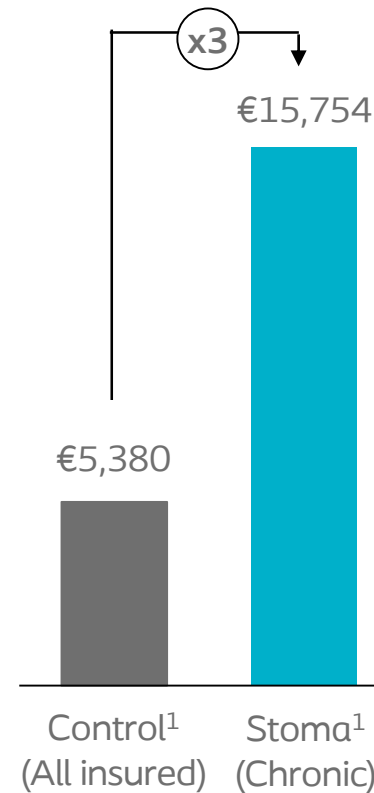
Colostomy, ileostomy
and urostomy

Study variables (examples)



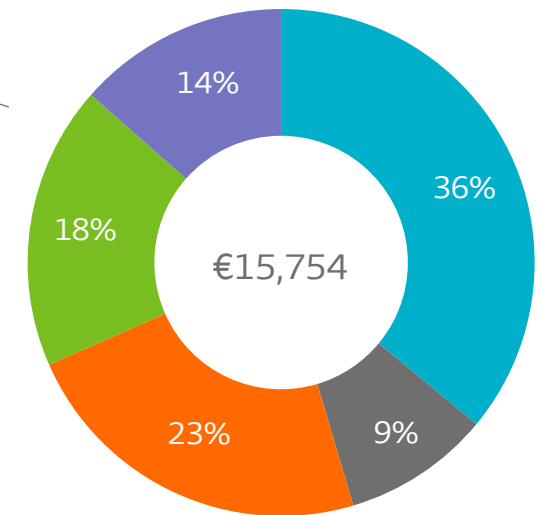
Total cost per year

EUR



Total cost split ostomates⁽¹⁾

■ Inpatient ■ Stoma products and nursing
■ Outpatient ■ Other Medical devices
■ Medication



1) Poster Presentation – Rethmeier et al. - ISPOR 2018, Baltimore

Responsible operations reduce risks



Business Ethics



Code of Conduct

Updated Code of Conduct, 99% of white collars trained



Distributors

Dedicated resources to conduct risk assessments and due diligence and to formulate action plans for compliance improvements where needed



Ethics hotline

Global and independent Ethics Hotline. Incorporated on employee phones. All cases reported are followed up internally by a committee of senior management.

Respecting People



Inclusion and diversity

Our goal is to have a year-on-year increase of female leaders in top management.
New target to increase share of diverse teams (gender, generation, nationality)



Safety

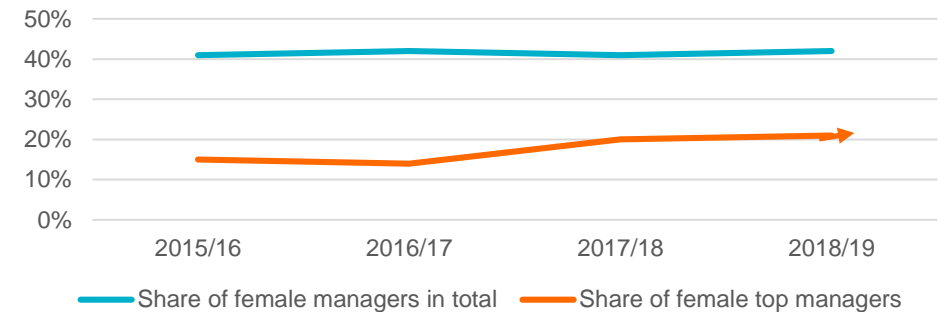
30% reduction in occupational injuries in 18/19 to our 2020 target of a 3.0 LTI frequency



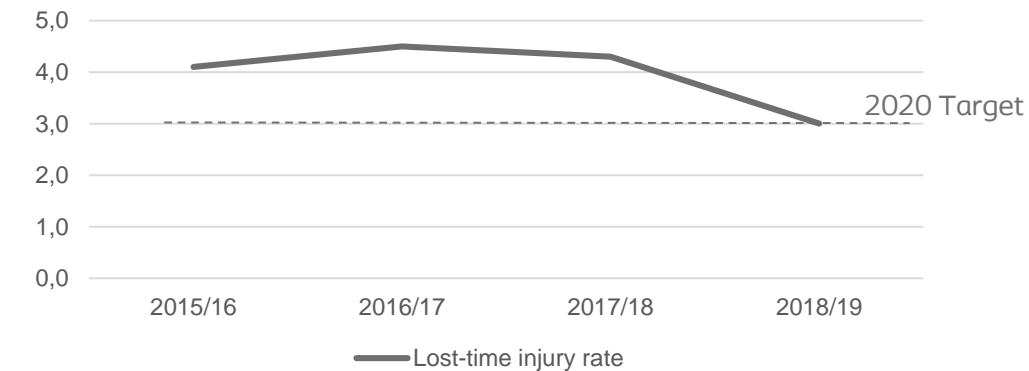
Suppliers

100% of raw material suppliers screened for human rights.

Share of female managers



Loss-time injury rate



Our footprint is growing – so we work to minimise impacts at scale



Comments



Renewables
Achieved 100% electricity from renewable sources

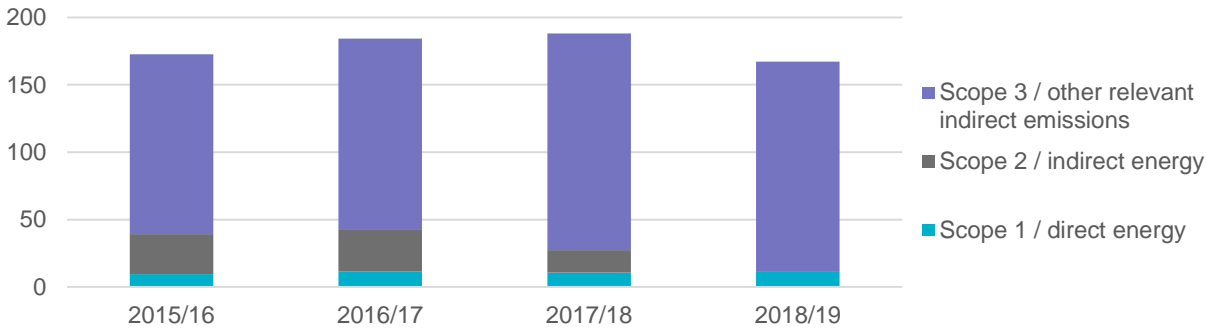


Recycling
32% recycling coverage of production waste in 18/19
Target of 35% by the end of 2020

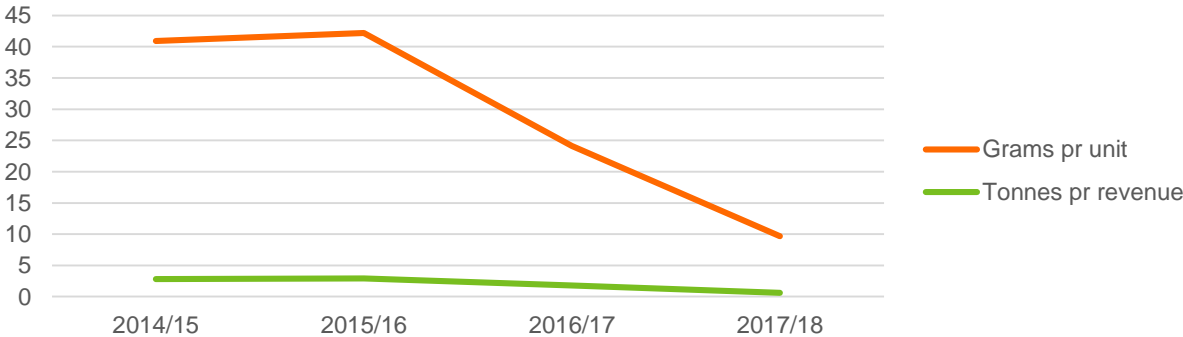


Transportation
Airfreight as a % of total transport has decreased to 5.1% from 10.7% last year
Long-term ambition is to reduce to less than 3%

CO2E Tonnes



Scope 1+2 intensity values



Reducing environmental impact from SpeediCath Flex with the new packaging

With the new packaging, we want to do even more



New variant with a better environmental profile

- Free of PVC and phthalates
- New version with no aluminum
- Equivalent to 100 soccer fields every year
- 6-16% GHG reduction depending on product variant



We are socially responsible and are continuously reducing our environmental impact

- We have a mature setup with regards to ESG
- Strong performance and we continuously strive to improve
- Sustainability will be a theme in our next strategy to be presented in 2020



Our mission

Making life easier for people
with intimate healthcare needs

Our values

Closeness... to better understand
Passion... to make a difference
Respect and responsibility... to guide us

Our vision

Setting the global standard
for listening and responding